Before the opening of the Joint Public Safety Center, Washington University School of Medicine and Barnes-Jewish Hospital maintained separate dispatch centers. In order to reduce duplication of efforts and expedite response times during an emergency, dispatch services have been combined. For both emergencies and routine service calls, all members of the medical center community can now call a single number. From there, operations personnel will determine the appropriate response.

Welcome to the new Joint Public Safety Center, located within the Mid Campus Center! The Joint Public Safety Center is a partnership between Washington University School of Medicine Protective Services, Emergency Management and Barnes-Jewish Hospital Public Safety. While previously operating independently and utilizing incompatible technology, these entities are now working together to make the medical campus a safer place.

The goal of the new facility is to provide a quick and seamless response to a wide range of emergencies that affect the physical infrastructure of the campus or critical operations of the institution. To ensure seamless continuity of operations, the space is equipped with generators that will provide uninterrupted service in the event of a power outage.

Collocating and integrating the public safety organizations within the new Joint Public Safety Center will serve as the perfect base to strengthen each organization’s capabilities.

The shared EOC will allow public safety employees from Washington University School of Medicine and Barnes-Jewish Hospital to work side-by-side during emergency situations that impact shared spaces across the Medical Campus.

The fusion of emergency management and the EOC space will enhance operational coordination and efficiently utilize resources needed during an incident. The communications and technology systems have the ability to be shared, and fosters a common operating picture for events that either physically or operationally impact multiple campus entities. This designed coordination will more easily facilitate planning, preparedness and response prior to, during and after an emergency or incident.
**Dispatch Center**

- Features the ability to dynamically share Closed Circuit TV (CCTV) and other real-time information during routine operations as well as emergencies
- Modular furniture maximizes space and allows each position to be configured for the task that is being performed

Additional features and benefits of the Public Safety Center include:

- Developing and sharing specialized skill sets and technical capabilities, such as investigations
- Ability to design a joint training program and improve coordination

**Emergency Operations Center (EOC)**

- Features a 610” x 68” video wall with the ability to show multiple displays at the same time, allowing for continuous monitoring
- Seating for 75 responders at tables with power, data capabilities and a situation status display for additional monitoring and information sharing
- Designated spaces for planning, operations, logistics and communications personnel

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**Getting Here**

The Joint Public Safety Center is located on the first floor within the Mid Campus Center (MCC). MCC is the newest addition to the medical campus, located at 4590 Children’s Place.

The MCC is conveniently located adjacent to the Central West End Metrolink stop. Visitors to the campus may also park in the Metro Garage and utilize the link on the 3rd floor to access the MCC.

For detailed directions and maps, please visit medicine.wustl.edu/maps.

**Mid Campus Center**
4590 Children’s Place
St. Louis, MO 63110

In the event of an emergency, call (314) 362-4357.
For other inquiries, call (314) 747-5092.

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**Quick Facts**

**Public Safety Center**

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**Washington University Medical Campus**

Joint Public Safety Center & Emergency Operations Center