Applies to: All Students, Faculty, Staff, Trainees and Visitors at Washington University School of Medicine and Outside Contractors/Vendors

GUIDELINES:

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PURPOSE:
To establish guidelines and standards to facilitate the understanding of what the University requires of their lactation room design standards among professionals commissioned by Washington University to design facilities.

Purpose of Lactation Room
To provide a safe, welcoming place for nursing individuals to pump milk or breastfeed.

PROCESS:

SUMMARY
Individuals who return to the workplace after childbirth are determined to provide for their new babies and also to be productive members of the workforce. Washington University School of Medicine is committed to providing lactation rooms in the workplace to help these employees achieve both of these goals. The following best practices given here will supply lactation rooms that are easy to use, welcoming and comforting to lactating individuals.

BACKGROUND
The increase of women in the workplace starting in the 1960s was partly due to the development of infant formula, which gave nursing mothers added freedom to return to work after childbirth. However, in the past 40 years, research findings overwhelmingly in favor of breast milk over formula have instigated a marked increase in the number of mothers choosing to nurse their children for the first year of life or longer. ¹

Today, breastfeeding is a choice many mothers are making, as it results in significant health, economic and environmental benefits for the mother and child. Breast milk is an infant’s normal food and contains numerous nutrients that are necessary to help babies grow into strong and healthy toddlers. According to the National Institutes of Health ², the nutrients in breast milk can also help protect your infant against some common childhood illnesses and infection.

¹ National Institutes of Health
² National Institutes of Health
The American Academy of Pediatrics recommends exclusive breastfeeding for the first six months of a baby's life, followed by breastfeeding in combination with the introduction of complementary foods until at least twelve months of age.

The remarkable health benefits for mother and infant have prompted these mothers to dedicate long and tedious hours to pumping and storing breast milk when they are not with their babies. Many of these mothers return to work after just 6 to 12 weeks, and they need a dedicated place where they can comfortably and efficiently collect and store breast milk in the workplace.

**LACTATION ROOM PROGRAM MANAGER**
For any new lactation rooms, it is important for the Planner/Project Manager to keep the Lactation Room Program Manager and Lactation Room Program Coordinator involved throughout the life of the project.

**ROOM REQUIREMENTS**
Several times a day, a nursing individual needs to retreat to a quiet, closed room to collect expressed milk. She needs a calm restful environment with all the required elements for an efficient and safe pumping session. A typical pumping session includes changing clothes, sitting at a desk in front of a pump for 15 to 30 minutes, placing milk in storage bottles, washing bottles and pump parts and packing them away until the next pumping session, and redressing and returning to work. At the end of the session, the pumped milk must be stored in a refrigerator or cooler. In an eight-hour work day, two or three pumping sessions are normal.

Other considerations for lactation rooms include the need for actual and perceived privacy. Pumps can be noisy so sound dampening is important to achieve auditory comfort in and around the space. Walls, doors, and locks must be substantial and provide a good sense of security.

Lactation rooms should provide, at a minimum, a lockable door; a work surface and chair; a small utility-type sink; storage for cleaning supplies and paper towels; adequate HVAC service, including a thermostat; and well-placed electrical outlets.

Telephone service and network connections for the room are also recommended to increase worker safety and productivity. Accessibility guidelines should be met for all the features of the room.

**Size**
A minimum footprint of 7 feet by 7 feet is recommended as it allows for a 5-foot radius circle with 24-inch deep counters on two walls. Other configurations such as 10 feet by 5 feet work well, too.

**Flooring**
Vinyl or other hard surface flooring should be used. Carpet is not the best option due to the impact of cleaning spilled milk.

**Signage**
Include appropriate signage on the outside and inside of the room. Contact the Lactation Room Program Manager for the correct signage.

**Location**
Lactation rooms should be located in a safe area accessible to all. They should not be located in areas that would not be suitable for the preparation and storage of food.

**Privacy**
Install a user-operated deadbolt for privacy. The best locks are indicator dead bolts that display an “occupied” message to discourage interruptions. Install a Lenel stand-alone card reader to each room to allow for additional privacy.

**Sound Privacy**
Walls should reach up to the structure above to minimize sound transmission over them into adjacent spaces. Install sound attenuation in walls to minimize sound transmission. Install fabric panels, curtains, carpeting, or other sound-dampening materials to minimize echoes.

**Chair**
Provide a task chair suitable for a workstation. Seat, back, armrest, lumbar, tension, and height adjustments are preferable. Casters are also important to allow the user freedom of movement when hands are occupied with bottles of milk and pump parts. Each lactation room should also include at least one bariatric task chair with casters.

**Table/Counter**
Provide a minimum 20-inch deep by 30-inch wide plastic laminate or solid work surface for the pump and bottles to rest on in front of the task chair. Provide a 30-inch wide clear knee space beneath the counter. Provide above counter outlets at the work area. If a telephone is provided, it should be within easy reach of the work area.
Sink
Provide a sink and faucet combination deep enough to wash bottles and pump parts. Goose neck or kitchen type faucets are recommended. If possible, locate the sink adjacent to the work area.

Breast Pump
Provide an Ameda Platinum hospital grade breast pump and trolley for each lactation space. Also, provide a cable lock to secure the trolley/pump to the wall or floor for security.

Lighting and HVAC
Task lighting should be provided over the sink and the work area. Overhead lighting is also appropriate if light levels at the work surfaces are adequate. Temperature should be maintained year-round at a comfortably warm level such as in a dressing room. Install a thermostat in the room to increase user control and thermal comfort.

Milk Storage
Install a midsize or compact refrigerator for milk storage. Under-counter models help conserve floor space but should not take up the knee space beneath the work area.

Accessories
Include a trash can, a paper towel dispenser, a soap dispenser, a coat rack or coat hooks, a full-length mirror, a bulletin board and a microwave. If many mothers will be sharing the room, installing a clipboard or bulletin board outside the door will help schedule room use. Install lockable cabinets for general storage use and also half-size or quarter-size lockers for women to use to store their pumping accessories throughout the day.

RESOURCES
