Afterhours Neighborhood Shuttle Program

To facilitate community members’ safe and secure evening travels to their residences near Washington University School of Medicine, the Operations & Facilities Management Department offers the Afterhours Neighborhood Shuttle Program (ANSP). The ANSP is implemented by Protective Services and serves the School of Medicine each Monday through Friday evening/night, except for holidays observed by the University.

School of Medicine students, employees, postdocs, and BJH residents are all eligible to use this service. ANSP shuttles depart from the 4444 Forest Park Avenue Building and the Olin Circle (located outside and to the south of the Shell Café) approximately every hour beginning at 5:00 p.m. with the last shuttle leaving at 12:00 midnight. Riders must display valid Washington University I.D. badges and identify their home addresses upon boarding. No unaffiliated riders are permitted. Neighborhoods served by the program include the Central West End, Forest Park Southeast/The Grove, Skinker DeBaliviere, DeBaliviere Place, Kings Oak, and Cheltenham. Please see the map below.

Transdev, an international provider of private transportation solutions, serves as the program’s contracted carrier. The shuttle ANSP vehicle is a white 15-passenger Ford Econoline van, equipped with running boards for ease of entry and egress. It can be recognized by signs in its rear side windows, “WUSM NEIGHBORHOOD SHUTTLE.”

In addition to the ANSP, we also offer our Security Escort Rides Program, sometimes called the “2-HELP van.” Through this service, we provide community members secure point-to-point transportation on-campus and to their residences in nearby areas of the Central West End and Forest Park Southeast/The Grove neighborhoods. Security Escort Rides are provided on an on-call basis. Call 314-362-4357 to request a ride.

If you have questions about the ANSP or our Security Escort Rides Program, including whether your home address is served by either program, please call us at 314-362-4357 or email us at protectiveservices@wustl.edu.

We look forward to serving you!
Neighborhoods Served by the Afterhours Neighborhood Shuttle Program (ANSP)